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Standard Practice for Applying Analytical Hierarchy Process (AHP) to Multiattribute Decision Analysis of Investments Related to Projects, Products, and Processes¹

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INTRODUCTION

The analytical hierarchy process (AHP) is one of a set of multi-attribute decision analysis (MADA) methods that considers nonmonetary attributes (qualitative and quantitative) in addition to common economic evaluation measures (such as life-cycle costing or net benefits) when evaluating project, product, and process alternatives. Investment decisions depend in part on how competing options perform with respect to nonmonetary attributes. This practice complements existing ASTM standards on building economics by incorporating the existing economic/monetary measures of worth described in those standards into a more comprehensive standard method of evaluation that includes nonmonetary (quantitative and nonquantitative) benefits and costs. The AHP is the MADA method described in this practice.² It has three significant strengths: an efficient attribute weighting process of pairwise comparisons; hierarchical descriptions of attributes, which keep the number of pairwise comparisons manageable; and available software to facilitate its use.³

1. Scope

1.1 This practice presents a procedure for calculating and interpreting AHP scores of a project's/product's/process' total overall desirability when making capital investment decisions.³ Projects include design, construction, operation, and disposal of commercial and residential buildings and other engineered structures.⁴ Products include materials, components, systems,

¹ This practice is under the jurisdiction of ASTM Committee E06 on Performance of Buildings and is the direct responsibility of Subcommittee E06.81 on Building Economics.

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² For an extensive overview of MADA methods and a detailed treatment of how to apply two MADA methods (one of which is AHP) to building-related decisions, see Norris, G A., and Marshall, H.E., *Multiattribute Decision Analysis: Recommended Method for Evaluating Buildings and Building Systems*, National Institute of Standards and Technology, 1995.

³ This practice presents a stand-alone procedure for performing an AHP analysis. In addition, an ASTM software product for performing AHP analyses has been developed to support and facilitate use of this practice. *Software to Support ASTM E1765: Standard Practice for Applying Analytical Hierarchy Process (AHP) to Multiattribute Decision Analysis of Investments Related to Buildings and Building Systems*, MNL 29, ASTM, 1998.

⁴ Projects also include analytical studies that identify alternative means for achieving organizational objectives as well as research and development activities that support the deployment of new products and processes.

and equipment.⁵ Processes include procurement, materials management, work flow, fabrication and assembly, quality control, and services.

1.2 In addition to monetary benefits and costs, the procedure allows for the consideration of characteristics or attributes which decision makers regard as important, but which are not readily expressed in monetary terms. Examples of such attributes that pertain to the selection among project/product/process alternatives are: a construction projects' building alternatives whose nonmonetary attributes are location/accessibility, site security, maintainability, quality of the sound and visual environment, and image to the public and occupants; building products based on their economic and environmental performance; and sustainability-related issues for key construction processes that address environmental needs, while considering project safety, cost, and schedule.

1.3 *This standard does not purport to address all of the safety concerns, if any, associated with its use. It is the responsibility of the user of this standard to establish appropriate safety, health, and environmental practices and determine the applicability of regulatory limitations prior to use.*

⁵ Typical construction-related products for each product type are: (1) materials—concrete; (2) components—structural steel members; (3) systems—heating, ventilating, and air-conditioning system; and (4) equipment—heat pump.

1.4 This international standard was developed in accordance with internationally recognized principles on standardization established in the *Decision on Principles for the Development of International Standards, Guides and Recommendations issued by the World Trade Organization Technical Barriers to Trade (TBT) Committee*.

2. Referenced Documents

2.1 ASTM Standards:⁶

- E631 Terminology of Building Constructions
- E833 Terminology of Building Economics
- E917 Practice for Measuring Life-Cycle Costs of Buildings and Building Systems
- E964 Practice for Measuring Benefit-to-Cost and Savings-to-Investment Ratios for Buildings and Building Systems
- E1057 Practice for Measuring Internal Rate of Return and Adjusted Internal Rate of Return for Investments in Buildings and Building Systems
- E1074 Practice for Measuring Net Benefits and Net Savings for Investments in Buildings and Building Systems
- E1121 Practice for Measuring Payback for Investments in Buildings and Building Systems
- E1480 Terminology of Facility Management (Building-Related)
- E1557 Classification for Building Elements and Related Sitework—UNIFORMAT II
- E1660 Classification for Serviceability of an Office Facility for Support for Office Work
- E1661 Classification for Serviceability of an Office Facility for Meetings and Group Effectiveness
- E1662 Classification for Serviceability of an Office Facility for Sound and Visual Environment
- E1663 Classification for Serviceability of an Office Facility for Typical Office Information Technology
- E1664 Classification for Serviceability of an Office Facility for Layout and Building Factors
- E1665 Classification for Serviceability of an Office Facility for Facility Protection
- E1666 Classification for Serviceability of an Office Facility for Work Outside Normal Hours or Conditions
- E1667 Classification for Serviceability of an Office Facility for Image to the Public and Occupants
- E1668 Classification for Serviceability of an Office Facility for Amenities to Attract and Retain Staff
- E1669 Classification for Serviceability of an Office Facility for Location, Access and Wayfinding
- E1670 Classification for Serviceability of an Office Facility for Management of Operations and Maintenance
- E1671 Classification for Serviceability of an Office Facility for Cleanliness
- E1679 Practice for Setting the Requirements for the Serviceability of a Building or Building-Related Facility, and for Determining What Serviceability is Provided or Proposed

- E1692 Classification for Serviceability of an Office Facility for Change and Churn by Occupants
- E1693 Classification for Serviceability of an Office Facility for Protection of Occupant Assets
- E1694 Classification for Serviceability of an Office Facility for Special Facilities and Technologies
- E1700 Classification for Serviceability of an Office Facility for Structure and Building Envelope
- E1701 Classification for Serviceability of an Office Facility for Manageability
- E2114 Terminology for Sustainability
- E2320 Classification for Serviceability of an Office Facility for Thermal Environment and Indoor Air Conditions
- E2432 Guide for General Principles of Sustainability Relative to the Built Environment

2.2 ASTM Adjunct:⁷

Discount Factor Tables - Adjunct to E917 Practice for Measuring Life-Cycle Costs of Buildings and Building Systems - Includes Excel and PDF Files

2.3 ASTM Software Product:

MNL 29 Software to Support ASTM E1765: Standard Practice for Applying Analytical Hierarchy Process (AHP) to Multiattribute Decision Analysis of Investments Related to Buildings and Building Systems

3. Terminology

3.1 *Definitions*—For definitions of general terms related to building construction used in this practice, refer to Terminology E631; for general terms related to building economics, refer to Terminology E833; and for general terms related to whole buildings and facilities, refer to Terminology E1480. For definitions of general terms related to sustainability relative to the performance of buildings, refer to Terminology E2114.

4. Summary of Practice

4.1 This practice helps you identify a MADA application, describe the elements that make up a MADA problem, and recognize the three types of problems that MADA can address: screening alternatives, ranking alternatives, and choosing a final “best” alternative.

4.2 A comprehensive list of selected attributes (monetary and nonmonetary) for evaluating building decisions provides a pick list for customizing an AHP model that best fits your building-related decision. Three types of building decisions to which the list applies are choosing among buildings, choosing among building components, and choosing among building materials. Examples of these typical building-related decisions are provided.

4.3 A case illustration of a building choice decision shows how to structure a problem in a hierarchical fashion, describe the attributes of each alternative in a decision matrix, compute attribute weights, check for consistency in pairwise comparisons, and develop the final desirability scores of each alternative.

⁶ For referenced ASTM standards, visit the ASTM website, www.astm.org, or contact ASTM Customer Service at service@astm.org. For *Annual Book of ASTM Standards* volume information, refer to the standard’s Document Summary page on the ASTM website.

⁷ Available from ASTM International Headquarters. Order Adjunct No. **ADJE091717-EA**. Original adjunct produced in 1984. Adjunct last revised in 2017.

4.4 A description of the applications and limitations of the AHP method concludes this practice.

5. Significance and Use

5.1 The AHP method allows you to generate a single measure of desirability for project/product/process alternatives with respect to multiple attributes (qualitative and quantitative). By contrast, life-cycle cost (Practice E917), net savings (Practice E1074), savings-to-investment ratio (Practice E964), internal rate-of-return (Practice E1057), and payback (Practice E1121) methods all require you to put a monetary value on benefits and costs in order to include them in a measure of project/product/process worth.

5.2 Use AHP to evaluate a finite and generally small set of discrete and predetermined options or alternatives. Specific AHP applications are ranking and choosing among alternatives. For example, rank alternative building locations with AHP to see how they measure up to one another, or use AHP to choose among building materials to see which is best for your application.

5.3 Use AHP if no single alternative exhibits the most preferred available value or performance for all attributes. This is often the result of an underlying trade-off relationship among attributes. An example is the trade-off between low desired energy costs and large glass window areas (which may raise heating and cooling costs while lowering lighting costs).

5.4 Use AHP to evaluate alternatives whose attributes are not all measurable in the same units. Also use AHP when performance relative to some or all of the attributes is impractical, impossible, or too costly to measure. For example, while life-cycle costs are directly measured in monetary units, the number and size of offices are measured in other units, and the public image of a building may not be practically measurable in any unit. To help you choose among candidate buildings with these diverse attributes, use AHP to evaluate your alternatives.

5.5 The AHP method is well-suited for application to a variety of sustainability-related topics. Guide E2432 states when applying the concept of sustainability, it is necessary to assess and balance three dissimilar yet interrelated general principles—environment, economic, and social—based on the best information available at the time the decision is made. Use AHP for pairwise comparisons among environmental attributes, among economic attributes, and among social attributes, and for establishing relative importance weights for each attribute and for each of the three general principles to which the attributes are attached. Use the AHP-established relative importance weights to select the preferred project/product/process from among the competing alternatives.

5.6 Potential users of AHP include architects, developers, owners, or lessors of buildings, real estate professionals (commercial and residential), facility managers, building material manufacturers, equipment manufacturers, product and process engineers, life cycle assessment experts, and agencies managing building portfolios.

6. Procedure

6.1 To carry out a MADA analysis using AHP, follow this procedure:⁸

6.1.1 Identify the elements of your problem to confirm that a MADA analysis is appropriate (see 6.2);

6.1.2 Determine the goal or objective of the analysis, select the attributes on the basis of which you plan to choose an alternative, arrange the attributes in a hierarchy, identify the attribute sets in the hierarchy, identify the leaf attributes in the hierarchy, and identify alternatives to consider (see 6.3);

6.1.3 Construct a decision matrix summarizing available data on the performance of each alternative with respect to each leaf attribute (see 6.4);

6.1.4 Compare in pairwise fashion each alternative against every other alternative as to how much better one is than the other with respect to each leaf attribute (see 6.5);

6.1.5 Make pairwise comparisons, starting from the bottom of the hierarchy, of the relative importance of each attribute in a given set with respect to the attribute or goal immediately above that set in the hierarchy (see 6.6); and

6.1.6 Compute the final overall desirability score for each alternative (see 6.7).

6.2 Confirm that a MADA analysis is appropriate. Three elements are typically common to MADA problems.

6.2.1 MADA problems involve analysis of a finite and generally small set of discrete and predetermined options or alternatives. They do *not* involve the design of a “best” alternative from among a theoretically infinite set of possible designs where the decision maker considers trade-offs among interacting continuous decision variables. Selecting a replacement HVAC system for an existing building is a MADA problem. In contrast, the integrated design and sizing of a future building and its HVAC system is not a MADA problem.

6.2.2 In MADA problems, no single alternative is dominant, that is, no alternative exhibits the most preferred value or performance for all attributes. If one alternative is dominant, a MADA analysis is not needed. You simply choose that alternative. The lack of a dominant alternative is often the result of an underlying trade-off relationship among attributes. An example is the trade-off between proximity to the central business district for convenient meetings with business clients and the desire for a suburban location that is convenient for commuting to residential neighborhoods and relatively free of street crime.

6.2.3 The attributes in a MADA problem are not all measurable in the same units. Some attributes may be either impractical, impossible, or too costly to measure at all. For example, in an office building, energy costs are measurable in life-cycle cost terms. But the architectural statement of the building may not be practically measurable in any unit. If all relevant attributes characterizing alternative buildings can be expressed in terms of monetary costs or benefits scheduled to occur at specifiable times, then the ranking and selection of a building does not require the application of MADA.

⁸ Paragraphs 6.1 – 6.4 are common to many MADA methods. Paragraphs 6.5 – 6.7 pertain specifically to the AHP method.